

Email Settings Reference

A compact reference for common secure email connection settings.

Account Information

- Username: full mailbox address, for example you@yourdomain.com.
- Password: the mailbox password configured in Plesk.
- Incoming and outgoing server: use the hostname supplied for your hosting account.

Incoming Mail

- IMAP: port 993, SSL/TLS.
- POP3: port 995, SSL/TLS.
- Authentication is required.

Outgoing Mail

- SMTP: port 465 with SSL/TLS, or port 587 with STARTTLS.
- SMTP authentication is required.
- Use the same mailbox username and password unless your account specifies otherwise.

Suggested Hostname

- Use the hostname shown in Plesk or your VastyHost welcome email.
- A custom mail.yourdomain.com hostname should only be used when DNS and SSL are configured for it.

Troubleshooting

- Wrong password or cached old credentials.
- Incorrect port/encryption combination.
- Firewall or network blocks.
- Mailbox quota reached.
- DNS or certificate hostname mismatch.

IMAP

- Best for multiple devices
- Keeps folders synchronized
- Recommended for most users

POP3

- Downloads messages to a device
- Can remove mail from server depending on settings
- Use only when you specifically need POP behavior