

Email Setup Guide

Configure a VastyHost mailbox on desktop and mobile devices.

Before You Configure

- Create the mailbox in Plesk first.
- Have the full email address and mailbox password ready.
- Use the mail server hostname shown for your hosting account.
- Prefer encrypted connections for both incoming and outgoing mail.

Recommended Protocol

- Use IMAP when you want messages and folders synchronized across multiple devices.
- Use POP3 only when you specifically want mail downloaded to a single device.
- For most users, IMAP is the safer default.

Incoming Mail

- IMAP: port 993 with SSL/TLS.
- POP3: port 995 with SSL/TLS.
- Username: your full email address.
- Password: the mailbox password set in Plesk.

Outgoing Mail

- SMTP authentication must be enabled.
- Use port 465 with SSL/TLS or port 587 with STARTTLS when supported.
- Username is normally the full email address.
- Do not use an ISP SMTP server unless you intentionally want that provider to relay your mail.

If It Does Not Work

- Re-enter the mailbox password manually.
- Check that the selected port matches the encryption method.
- Confirm the mailbox is not over quota.
- Check that DNS and the mail server certificate match the hostname being used.

Setup Checklist

- ✓ Mailbox exists
- ✓ Correct hostname used
- ✓ IMAP/POP port correct

✓ SMTP authentication enabled
✓ SSL/TLS enabled
✓ Send and receive tested